

# North of Scotland HEPMA & PSC Newsletter

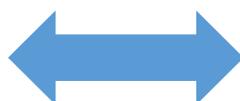
Issue 3 – December 2021



Sharing the Regional Team's work, progress & developments of the implementation of Hospital Electronic Prescribing and Administration and Pharmacy Stock Control systems in the NoS Health Boards.

## Pharmacy Stock Control

A single integrated common drug catalogue that will provide a foundation for the NoS HEPMA solution.



## HEPMA

The exciting new electronic clinical system that will replace current paper prescribing and medication administration systems across 80 North of Scotland hospitals.



### In this issue...

**Pages 2 & 3:** PSC Goes Live

**Page 4:** HEPMA Project Update & Quality and Safety in Healthcare Event 2021

**Page 5:** HEPMA for Nurses across the North of Scotland - Joanne Gemmill

**Page 6:** Meet the Regional Team – David Christie, HEPMA Pharmacy Technician

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## The new PSC goes Live across the North of Scotland

2021 has delivered significant challenges to all staff and programmes of work. I'd like to pass my thanks to each and every one of you in the local boards and regional team who have supported the North of Scotland HEPMA & PSC programme. A single drug file and deployment of Pharmacy Stock Control across 4 of the 6 health boards is progress to be proud of in the current climate, and demonstrates what can be achieved through collaboration and determination.

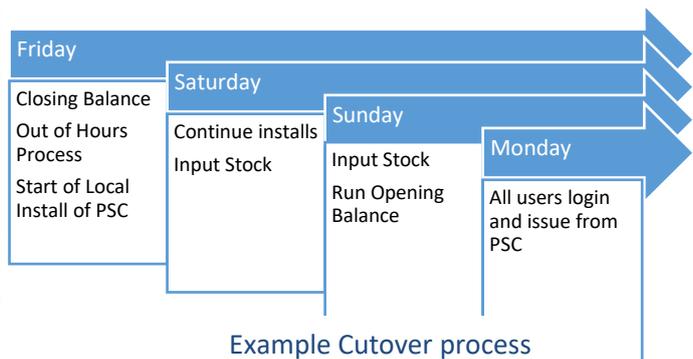
I wish everyone a safe, healthy and happy Christmas and look forward to delivering HEPMA through 2022.

Boyd Peters  
Chair of NoS Programme Board

Following a succession of weekend Go Lives we now have 4 Health Boards on the single cloud based PSC Solution. Shetland and Orkney went live on 26<sup>th</sup> October, Grampian on 22<sup>nd</sup> November and Highland on 29<sup>th</sup> November. Tayside Go Live is scheduled for February '22 with Western Isles Go Live planned with the implementation of HEPMA. Here's the Shetland team at the start of Cutover.



(L-R) Shona Miller – Pharmacy Procurement Officer, Dawid Niesciur - Pharmacy Systems and Procurement Manager, Wendy Mudie – Lead Pharmacy Technician  
Photo Courtesy of Bibi Wojtczak



Quotes about implementation:

“This was the calmest department go-live I have ever seen, and this is due to the preparation by the regional and local teams.”

Bibi Wojtczak

“Collaborative working on the system configuration by the boards and regional team has enabled a smooth transition into Business as Usual (BAU) change control.”

Laura Hannah

“Orkney Go-Live went unbelievably well with no significant glitches.”

Wendy Lycett



# Key Vendors supporting Go Live

The Go Live was achieved with the support of the following vendors to set up the suite of applications of the PSC Solution:



Medecator



Robot



www.CareFlowMM.com



PSC

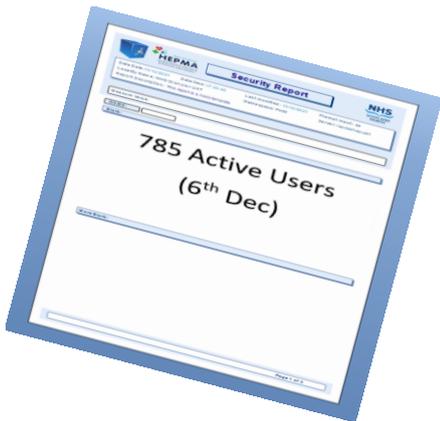


Ensemble Interfaces



National Medicines Intelligence

## PSC Live in Numbers

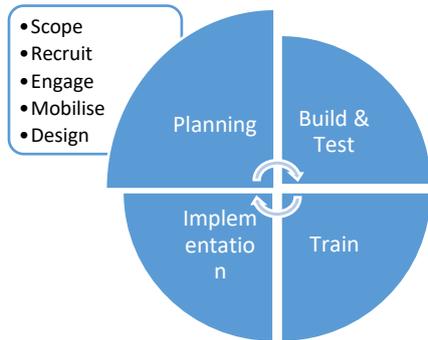


First 3 photos are [Stock Photos](#). Fourth Photo is Courtesy of David Fairbairn. Mini Reports Courtesy of Catriona Campbell

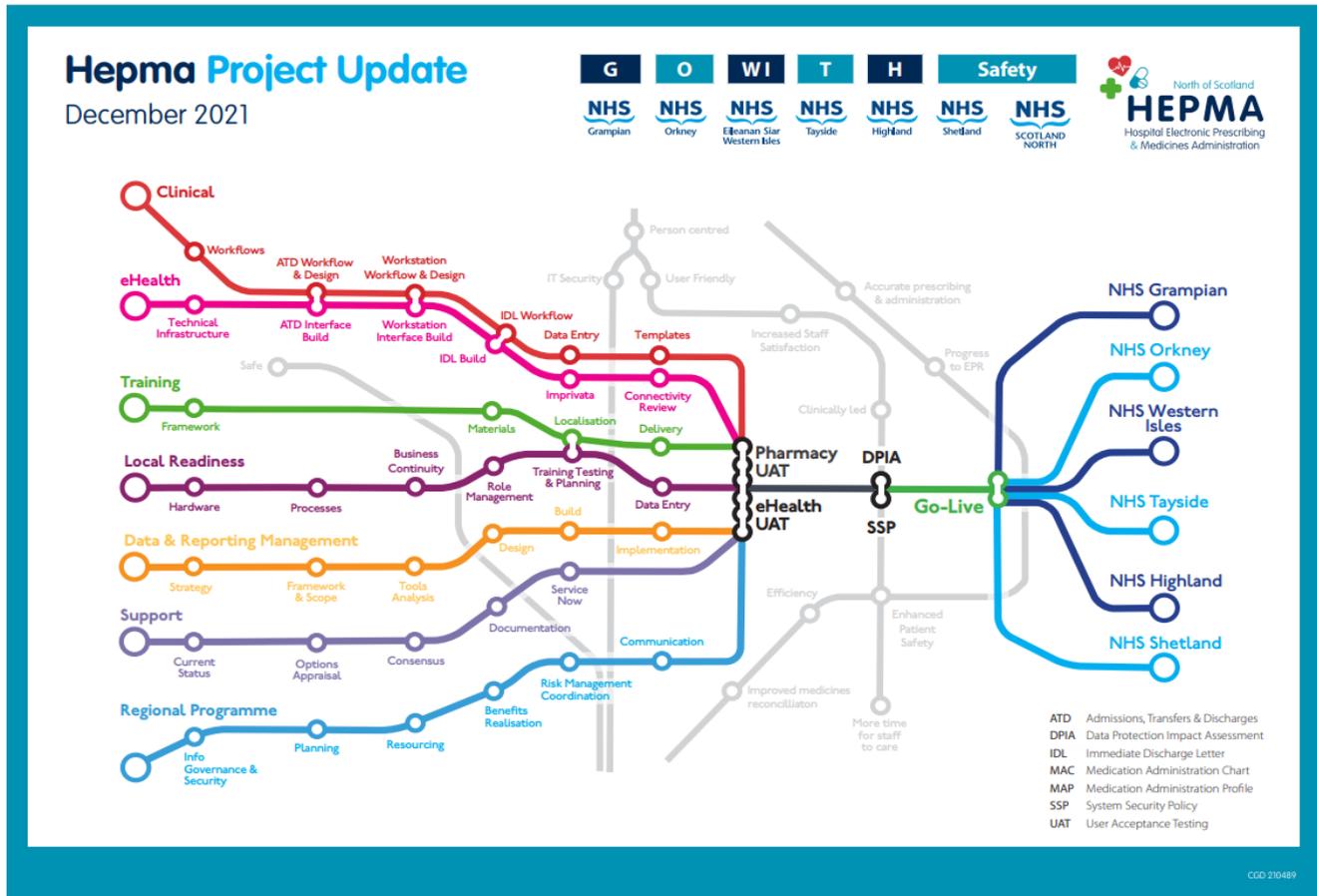


# HEPMA Project Update

## HEPMA Project Lifecycle



The focus for HEPMA has been on planning to date and this is illustrated further with a more detailed view of the scope and scale of the programme.



### Top 3 Prize Winner at the NHS Grampian Quality and Safety in Healthcare Event 2021

Every year in NHS Grampian there is a Quality and Safety in Healthcare Event. Whilst the event itself with key speakers has been postponed for now, the judging of poster submissions was held on 26th October. Our abstract submission in September, was shortlisted to the next stage to develop & submit a poster. We were judged alongside 23 other qualifying posters and made it into the top 3 prize winners.

This year's theme was "Be Civil, Be Safe" [Read it in Full](#)



## HEPMA for Nurses across North of Scotland – Joanne Gemmill

Hi Everyone,

I wanted to use this Newsletter to introduce myself to you all, I am the Regional Lead Nurse for the North of Scotland HEPMA project. I come to the HEPMA team with experience of working in a number of clinical settings, acute and community hospitals, A&E and as a remote practitioner within private sector environments. I have always had a passion for Medication Safety and working on the HEPMA project will help me achieve my personal goal of making medication administration safer for everyone across the North of Scotland.

Ultimately my aim is to make the transition to HEPMA a more comfortable experience for the end users and more specifically, the 12,000 or so Nurses who will be using HEPMA every day across the 6 North of Scotland Boards.



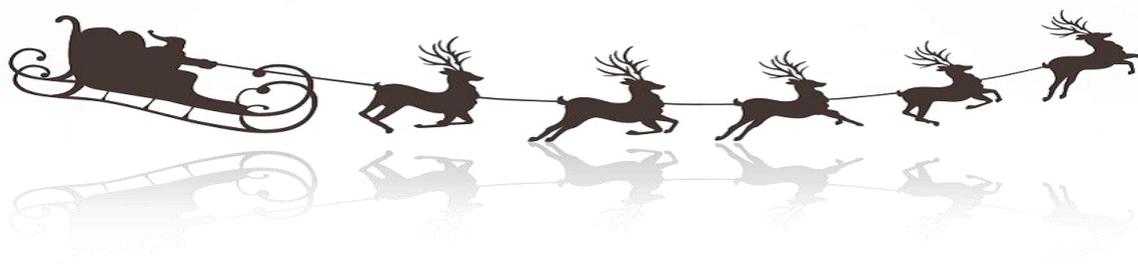
So what does North of Scotland HEPMA mean to nursing and the nurses across the North of Scotland who are going to be using it every day?

HEPMA means improved Patient Safety, it means less medicine administration errors and it means no longer searching for drug charts or deciphering handwriting.

I fully recognise and appreciate that moving to a digital system will be scary for many nurses and that this change needs to be fully supported. What I do believe however, is that HEPMA will make the Nurses' day better and safer and therefor worth the change!

Bringing HEPMA to you all across the North of Scotland is not a simple task – there will be a large amount of variation across the 6 boards and the diversity of the individual wards and clinical areas even within the boards is something the local and regional project teams remain mindful of. I am, however, not working alone and have support of HEPMA Lead Nurses within each board and together we are collaborating with Pharmacy, eHealth and many other stakeholders. I am excited to bring the nursing voice to these discussions.

Let's go on the journey together!



# Meet the Team

## NoS Programme Implementation Team



**Ron Peterson**  
NoS HEPMA  
Programme Director



**Heather Binns**  
NoS HEPMA  
Programme  
Manager



**David Fairbairn**  
NoS HEPMA  
Training Lead



**Joanne Gemmill**  
NoS HEPMA  
Lead Nurse

### Senior Project Manager

Jen McCallum

### Project Managers

Marc Blackhall

Peter MacKay

Lorraine Smith

### HEPMA Support Officers

Lynsey Martin

Sarah Wood

## NoS PSC and HEPMA Service Team



**Louise McKee**  
NoS HEPMA  
Lead Pharmacist



**Laura Hannah**  
NoS PSC  
System Manager



**Phil Cruttenden**  
NoS HEPMA  
Senior Data Analyst



**Catriona Campbell**  
NoS HEPMA  
Data Analyst



**Norah Kubah**  
NoS HEPMA  
Pharmacist



**David Christie**  
NoS HEPMA  
Pharmacy Technician

### In this issue we meet David, the NoS HEPMA Pharmacy Technician

Since joining the HEPMA programme earlier this year, I have been working with pharmacy and eHealth teams across the NoS helping with the configuration and integration of the robot dispensing systems to the new pharmacy stock control to ensure a smooth transition come go-live. I have also been highly involved in the configuration of the drug file and procurement aspects of the system.

Before joining the team I worked as a Senior Pharmacy Technician in Aberdeen Royal Infirmary's Dispensary. Over the last 10 years I have gained valuable clinical and technical pharmacy experience working in various areas including Paediatrics, Clinical Trials, Aseptics and Procurement. I will continue to work in a pharmacy based role as part of my new post allowing continued professional development in an ever evolving profession.

In the coming months and years I am excited to see how my role will develop, with opportunities to develop skills in training and development, service management and collaborative working.

**Merry Christmas and a Happy & Healthy New Year**

